



LUNDY SEAL ENCOUNTER DIVE TRIPS

TERMS AND CONDITIONS

1. The Seal encounter dive trips are suitable for all experience levels and the minimum qualification is PADI Open Water or equivalent
2. The Lundy crossing can be rough even on a good day, so this trip is not suitable for people who suffer badly from sea sickness
3. The trip may be cancelled due to dangerous sea conditions in which case a full refund will be paid, but otherwise the trip will take place in all weathers. Please note that if we have to cancel we are as gutted as you are, because we don't get to dive or get paid!
4. We try whenever possible to give a minimum of 48 hours notice of cancellation, so please check guest house cancellation/refund policy when booking your accommodation
5. If you need to cancel you will receive a full refund less the non-refundable £5 booking fee (charged by the booking engine, not us) if your cancellation is received 30 days prior to departure. If it's less than 30 days, we can only offer you a refund if we can fill the space. It is very likely that we can fill the space, but just so you are aware! We will be making an exception to this if you have Covid 19 symptoms, are self-isolating due to exposure to the virus or if lockdown measures prevent you from joining us
6. Due to Covid 19 precautions, customers will not be able to seek shelter in the boat Wheelhouse during trips, so if rain is forecast you are advised to bring waterproof clothing
7. We observe the Lundy Seals Code of Conduct and expect our customers to do the same or they will need to return to the boat (this will be covered in the dive briefing)
8. If you do not have logged evidence of a dive in the last 6 months, a minimum of a pool refresher session is compulsory or an open water check dive (we run sessions every Tuesday and Thursday in the dive season). NB exceptions are made for dive

professionals/experienced divers with evidence of 40+ dives, but please check with us before booking your trip

9. If you are joining us on a guided trip and wish to dive independently in a buddy pair, then please let us know. We will need to see evidence of your dive experience before we agree to your request
10. If the dive staff are concerned about your safety in the water, we reserve the right to ask you to return to the boat at any time during the dives and you will not receive a refund
11. If the main guided dive party is delayed by more than 10 minutes due to an issue you are experiencing, the Dive Supervisor will make every effort to help you, but after 10 minutes will surface with you and send you back to the boat. You will have the option to snorkel instead and you will not receive a refund
12. We use DIN tanks, so if you are using your own equipment and purely require tank hire, please check for compatibility or reserve 1 of our 2 DIN to Yoke Adaptors if necessary
13. Maximum dive time is 1 hour per dive
14. No diver will be able to take part without bringing a recognised Divers License evidencing a minimum qualification of PADI Open Water or equivalent and Log Book/Dive Computer showing evidence of date of last dive. If you have lost your Log Book and don't have a Dive Computer, a minimum of a pool refresher session is compulsory regardless of date of last dive or experience level
15. You will be asked to complete a PADI Medical Form before you book, unless one has been completed with us in the last 12 months and nothing has changed. You will also need to complete and sign liability waivers before you join one of our trips
16. If you need to answer yes to any of the questions on the PADI Medical Form, a doctor will need to sign you off as fit to dive. If this is the case please do not book yourself a place until you have received your sign-off and you must bring the signed off medical form on the day
17. The trip is for over 18s only unless accompanied by a parent/guardian (NB parent/guardian does not have to dive) in which case open to 12yrs +
18. We offer dive equipment for hire in standard small, medium, large and extra large sizes. If you think you are of a non-standard size it is worth discussing this with us before you book your trip, so that we can make sure we have equipment that will fit
19. You are welcome to use your own gear, but it is your responsibility to make sure that it is serviced in line with manufacturer's safety recommendations

20. We offer 5mm full wetsuits with a 5mm shorty over the top, so a core warmth of 10mm, plus hood and gloves which is sufficient for UK waters in the summer season. Dry Suits are not available to hire but you are welcome to use your own if you wish, as long as you have logged a recognised Dry Suit Orientation and completed a minimum of 20 sea dives with 1 dry suit sea dive logged in the last 12 months
21. If you loose or damage our rental equipment we will need to ask you for reimbursement for the replacement cost